



Curriculum Vitae

Personal information

First name(s) / Surname(s)	Academic Laboratory Teaching Staff - Panoraia POULAKI “Development and Management of Special and Alternative Forms of Tourism”	
	Department of Tourism Economics and Management – UNIVERSITY OF THE AEGEAN	
	Interdepartmental Program of Postgraduate Studies “Strategic Management of Tourism Destinations and Hospitality Enterprises” - UNIVERSITY OF THE AEGEAN	
Address(es)	8 Michalon str., 82132, Chios, Greece	
Telephone(s)	+30 22710 35341	Mobile: +30 6938834526
Fax(es)	+30 22710 35009	
E-mail	panoraia@aegean.gr	
Site	<i>LinkedIn Profile: https://www.linkedin.com/in/panoraia-poulaki-4a526162</i>	
	<i>Academia.edu Profile: https://aegean.academia.edu/PanoraiaPoulaki</i>	
	<i>Researchgate.net Profile: https://www.researchgate.net/profile/Panoraia-Poulaki</i>	
	<i>ORCID: https://orcid.org/0000-0002-2226-1557</i>	
Nationality	Greek	
Date of birth	12.08.1970	
Gender	Female	

Work experience

Dates	August 2018 - today
Occupation or position held	Academic Laboratory Teaching Staff “Development and Management of Special and Alternative Forms of Tourism” – Department of Tourism Economics and Management
Main activities and responsibilities	Research, Teaching
Name and address of employer	University of the Aegean , 8 Michalon str., 82132 Chios, Greece
Type of business or sector	University
Dates	August 2018 - today
Occupation or position held	Academic Laboratory Teaching Staff “Development and Management of Special and Alternative Forms of Tourism” - Interdepartmental Program of Postgraduate Studies “Strategic Management of Tourism Destinations and Hospitality Enterprises”
Main activities and responsibilities	Research, Teaching
Name and address of employer	University of the Aegean , 8 Michalon str., 82132 Chios, Greece
Type of business or sector	University
Dates	August 2018 - today
Occupation or position held	Academic Laboratory Teaching Staff “Development and Management of Special and Alternative Forms of Tourism” - Postgraduate program “Innovation and entrepreneurship in Tourism”
Main activities and responsibilities	Teaching
Name and address of employer	University of West Attica and Technological Educational Institute of Athens , Athens, Greece
Type of business or sector	University
Dates	2016 – today
Occupation or position held	Researcher
Main activities and responsibilities	Research

Name and address of employer | **Laboratory of Tourism Research and Studies** - University of the Aegean, 54
Livanou str., 82132 Chios, Greece

Type of business or sector | Research Laboratory

Education and training

Dates | 2018

Title of qualification awarded | **Doctor of Philosophy (PhD)**

Principal subjects/occupational skills covered | Tourism Management

Name and type of organisation providing education and training | University of the Aegean, Greece

Dates | 2013

Title of qualification awarded | **Master of Science (MSc)**

Principal subjects/occupational skills covered | Tourism Management

Name and type of organisation providing education and training | University of the Aegean, Greece

Dates | 1992

Title of qualification awarded | **Bachelor**

Principal subjects/occupational skills covered | History

Name and type of organisation providing education and training | National and Kapodistrian University of Athens, Greece

Personal skills and competences

Mother tongue(s) | **Greek**

Other language(s)

Self-assessment
European level ()*

English

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
C1	Proficient user	C1	Proficient user	C1	Proficient user	C1	Proficient user	B2	Independent user

(*) [Common European Framework of Reference for Languages](#)

<p>Major research interests – fields of expertise</p>	<ul style="list-style-type: none"> • Development and management of tourism • Management of special and alternative forms of tourism • Planning and management of cultural and religious tourism • Crisis management
<p>Computer skills and competences</p>	<p>Competence in Microsoft Office Programs</p>
<p>Member of scientific committees in international journals and conferences (recent)</p>	<ul style="list-style-type: none"> • International Journal of BioSciences and Technology (IJBST). ISSN: 0974-3987 Indexed by EBSCO, PROQUEST & CABI. UNESCO MIL Alliance Member http://www.ijbst.org • International Journal of Social and Educational Sciences. International Society for Technology, Education, and Science (ISTES): www.istes.org • III International Cesme-Chios History, Culture and Tourism Symposium, 03-04/11/2016. Cesme/Izmir, Turkey, (Organizing Committee). (2016). • Πανεπιστήμιο Αιγαίου, Διατμηματικό Πρόγραμμα Μεταπτυχιακών Σπουδών «Σχεδιασμός, Διοίκηση και Πολιτική του Τουρισμού», «Δυνατότητες Ανάπτυξης Ειδικών και Εναλλακτικών Μορφών Τουρισμού στη Χίο», Χίος, Μάιος 2016, (Οργανωτική Επιτροπή). (2016).

Reviewer in scientific journals and conferences (recent)

- Journal of Organizational Change Management.
Emerald Publishing Limited
Howard House
Wagon Lane
Bingley BD16 1WA
United Kingdom. E: emerald@emerald.com

Publications

Papers in refereed journals

- Gousiou, An., **Poulaki, P.**, Lagou, M., (2022). "Tourism Employees' Readiness during the Covid-19 Pandemic: The case of Greek Tourism Industry". International Journal of Hospitality and Tourism. <https://johat.org/2021-vol-19-no-2-chapters/>
- **Poulaki, P.**, Kritikos, A., Vasilakis, N., (2021). "Digital Technology as a means of promoting cultural tourism in Greece – Case Study: Acropolis Museum" Journal "Sustainable Development, Culture, Traditions". Volume 1a/2021.
DOI: 10.26341/issn.2241-4002-2021-1a-1
- Bouziss, St., **Poulaki, P.**, (2021). "Cultural Routes as a Motivation for Choosing Glamping – The case of India". Journal "Sustainable Development, Culture, Traditions". Volume 1B/2021.
DOI: 10.26341/issn.2241-4002-2021-1b-3

- Chen, J., Balomenou, Ch., Nijkamp, P., **Poulaki P.**, Lagos, D., (2016). "The Sustainability of Yachting Tourism: A Case Study on Greece". International Journal of Research in Tourism and Hospitality (IJRTH) Volume 2, Issue 2, 2016, pp. 42-49.
- **Poulaki, P.**, Lagos, D., Ntoumi, M., (2014). "Cultural Tourism and Ottoman Monuments in Chios, Greece", The Cyprus Journal of Sciences, 2014, Vol. 12.
- Lagos, D., **Poulaki, P.**, (2014). "Religious Monuments and Tourism, the case of Chios" Sustainable Regional Development and Cultural Heritage, 2014, Vol. 1-A.
- **Poulaki, P.**, Ntoumi, M., Lagos, D., (2014). "The development of religious tourism: The case of Chios in Greece". Journal of Regional & Socio-Economic Issues. Vol. 4, Issue 2, June, pp. 45-70. (http://www.sdct-journal.com/online_editable_page.php).
- Lagos, D., **Poulaki, P.**, (2014). "Religious monuments and tourism: The case of Chios". Journal Sustainable Development, Culture, Traditions. Issue 1A, 2A, / 2014.

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- **Poulaki, P.**, Tsorvas, P., Lagos, D., (2022). "The effects of the Refugee Issue to the Tourism Development of Chios Island". Journal of Regional & Socio-Economic Issues. **(Forthcoming)**.
- Rachiotis, Th., **Poulaki, P.**, (2022). "The Contribution of Cultural Routes in the Strengthening of Urban Cultural Tourism. Case study: Attica Region, Greece". Journal "Sustainable Development, Culture, Traditions". **(Forthcoming)**.
- **Poulaki, P.**, Theocharis, N., Lagos, D., (2022). "The contribution of mastiha to the development of gastronomic tourism in Chios", Journal of Tourism, Heritage & Services Marketing (DOAJ, ICI), **(Forthcoming)**.

Books

- **Poulaki P.**, Lagos, D., (2016), "Ottoman Monuments of Chios and Cultural Tourism". LAB Lambert Academic Publishing. Omni Scriptum GmbH & Co. KG Bahnhofstraße 28, D-66111 Saarbrücken, Germany. ISBN: 978-3-659-87334-8.

Book chapters

- **Poulaki, P.**, Stavrakakis, Il., Tarazonas, D., Vasilakis, N., Valeri, M., (2022). "Crisis Management in Tourism: Covid-19 Pandemic in Greece" in the collective volume "Tourism Risk: Crisis and Recovery Management" edited by Marco Valeri (Niccolò Cusano University, Italy). ISBN: 9781801177092. Published: 31 Mar 2022. EMERALD Publishing Limited.
 - **Poulaki, P.**, Kritikos, A., Vasilakis, N., Valeri, M., (2021). "The contribution of female creativity to the development of gastronomic tourism in Greece: The case of the island of Naxos in the South Aegean". Source Title: New Governance and Management in Touristic Destinations. Pages: 13. DOI: 10.4018/978-1-6684-3889-3.ch015. IGI Global Publisher of Timely Knowledge.
 - Bouzis, St., **Poulaki, P.**, (2021). "The contribution of Spatial Augmented Reality to the synergy of Special and Alternative Forms of Tourism in Greece". Source Title: ICT as Innovator Between Tourism and Culture. DOI: 10.4018/978-1-7998-8165-0.ch001. IGI Global Publisher of Timely Knowledge.
 - **Poulaki, P.**, Stavrakakis, Il., Tarazonas, D., Vasilakis, N., Valeri, M., (2021). "Sustainable Development and Cultural Heritage in Greece", in book: "Resilience and Sustainability: Global Dynamics and Local Actions" edited by Marco Valeri, Anna Scuttari and Harald Pechlaner. (Resilienza e sostenibilità. Risposte locali e dinamiche globali). Publisher: Giappichelli.
 - **Poulaki, P.**, Lagos, D., Lambrou, P., (2021). "The Impact of the Covid-19 Pandemic on the Tourism Industry". SPRINGER, "Covid-19", Editor: Nima Rezaei, Tehran University of Medical Sciences, Iran.
 - **Poulaki, P.**, Lagou, M., Valeri, M., (2021). "The Contribution of Female Entrepreneurship to the Development of Agritourism in Greece". EMERALD Publishing, "Gender and Tourism: Challenges and Opportunities" Editors: Marco Valeri, Niccolo Cusano University, Rome, Italy, Vicky Katsoni, University of West Attica, Greece.
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- **Poulaki, P.**, Kritikos, An., Vasilakis, N., (2022). "The contribution of wineries and the "Wine Roads" to the development of a tourism destination in Greece". Emerald. In book "Innovative research methods in Family

Businesses in tourism and hospitality”. Editor: Marco Valeri, Niccolo Cusano University, Rome, Italy. **(Forthcoming)**.

- **Poulaki, P.**, Bouzidis, St., Vasilakis, N., (2022). “The Management of Walking Tourism as a Development Factor in the South Aegean Region”. In book “Sport and tourism: opportunities to develop tourist destinations”. Emerald. Editor: Marco Valeri, Niccolo Cusano University, Rome, Italy. **(Forthcoming)**.
- **Poulaki, P.**, Kritikos, A., Vasilakis, N., (2022). “Sports tourism in the Covid-19 era”. In book “Sport and tourism: opportunities to develop tourist destinations”. Emerald. Editor: Marco Valeri, Niccolo Cusano University, Rome, Italy. **(Forthcoming)**.
- **Poulaki, P.**, Kritikos, A., Vasilakis, N., (2022). “The contribution of artificial intelligence in the tourism sector. Case study: Flyzoo Hotel in China”. In book "Evolution in hospitality: digital transformation and artificial intelligence - Emerald". Editor: Marco Valeri, Niccolo Cusano University, Rome, Italy. **(Forthcoming)**.
- **Poulaki, P.**, Kritikos, A., Vasilakis, N., (2022). “Tourism Destination Management: Comparative view of Attica and Tuscany”. Emerald Publishing, In book “Knowledge Management in Tourism: paradigms, approaches and methods”. **(Forthcoming)**.
- **Poulaki, P.**, Kritikos, An., Vasilakis, N., (2022). “Sustainable Tourism in the post-covid era”. Routledge, In book “Touristic destination: new approaches to governance and management” Editor: Marco Valeri, Niccolo Cusano University, Rome, Italy. **(Forthcoming)**.
- Filiopoulos, Al., **Poulaki, P.**, (2022). The development and management of slow tourism through the “intangible cultural heritage”. In book “Evolution in hospitality: digital transformation and artificial intelligence – Emerald”. Editor: Marco Valeri, Niccolo Cusano University, Rome, Italy. **(Forthcoming)**.
- Rachiotis, Th., **Poulaki, P.**, (2022). “The contribution of a mega-event to the tourism development of the host country”. In book “Evolution in hospitality: digital transformation and artificial intelligence”. Emerald. Editor: Marco Valeri, Niccolo Cusano University, Rome, Italy. **(Forthcoming)**.
- Bouzidis, St., **Poulaki, P.**, (2022). “Managing the use of verbal and non-verbal communication in tourism”. In book “Knowledge Management in Tourism and Hospitality”. Emerald. Editor: Marco Valeri, Niccolo Cusano University, Rome, Italy. **(Forthcoming)**.

- Lagos, D., **Poulaki, P.**, Tsorvas, P., (2022). "The Religious Experience in the Regional Unit of Arcadia". (In honor of the Emeritus Professor Apostolos Apostolou). (In Greek). (**Forthcoming**).
- **Poulaki, P.**, Bouziss, St., (2022). "The Management of Greek Shipwrecks as a Basic Lever of Tourism Development". (In honor of the Emeritus Professor Apostolos Apostolou). (In Greek). (**Forthcoming**).

International Scientific Conferences

- Gousiou, A., **Poulaki, P.**, Lagou, M., (2021). "Covid-19 Pandemic and Tourism Employees' Readiness in Greece", International Hellenic University, High Level Conference, TOURMAN 2021. 21 - 23 May 2021, online through Zoom.
- Balomenou, Chr., Lagos, D., **Poulaki, P.**, Lagou, M., (2019). Regional tourism disparities in Greece and financial crisis, 2nd International Conference on Applied Statistics and Econometrics, Epoka University, Tirane, Albania, Institute of Statistics Republic of Albania, and Economic Society of Albania during 2-3 May 2019 (Book of Abstracts, ICASE 2019 Epoka University).
- Triantafylou G., **Poulaki, P.**, Lagos, D., (2019). "The development of wine tourism in Crete according to wine producers' perception". 7th International Conference on Contemporary Marketing Issues (ICCM) and University of Leeds, 10-12 July 2019, Heraklion, Crete, Greece. (Proceedings on CD-ROM).
- Theocharis, N., **Poulaki, P.**, Lagos, D., (2018). "The contribution of mastiha to the development of gastronomic tourism in Chios". TOURMAN 2018: In search of excellence in tourism, travel and hospitality, Rhodes Palace Hotel, Rhodes Island, Greece, October 25-28, 2018, (<http://www.tourman.gr/conference-program>).
- Lagos, D., Christofakis, M., Gaki, El., **Poulaki, P.**, (2017). The pattern of the spatial allocation of economic branches in Greece and the impact of economic crisis, 54th Colloquium of the Association de Science Régionale de Langue Française (ASRDLF) - 15th Conference of the ERSA Greek section, "Cities and regions in a changing Europe: challenges and prospects", Panteion University, Athens, Greece.
- **Poulaki, P.**, Lagos, D., (2016). "The Monuments of the Ottoman Empire in Chios Island and Tourism Development". Proceedings of III. International Cesme-Chios History, Culture and Tourism Symposium, 03-04/11/2016. Cesme/Izmir, Turkey, (Book of Abstracts, pp. 223-241).

- **Poulaki, P.,** Lagos, D., (2016). "Ottoman Monuments in Chios, Greece", "Philip Argenti" International working group for the study of intercultural osmosis in Eastern Mediterranean and Black Sea regions. 1st Workshop on Intercultural Osmosis around the Archipelago, Chios, Greece, Proceedings. Middle East Forum, pp. 95-121.
- **Poulaki, P.,** (2016). "The Ottoman monuments of Chios", 1st Workshop on Intercultural Osmosis around the Archipelago, University of the Aegean, Chios, Greece, 20 - 21 May 2016.
- Chen, J., Balomenou, Ch., Nijkamp, P., **Poulaki, P.,** Lagos, D., (2016). "The Sustainability of Yachting Tourism: A Case Study on Greece". 56th ERSA CONGRESS "Cities & Regions: Smart, Sustainable and Inclusive? Vienna, Austria, 23 - 26 August 2016. (www.ersa.org).
- **Poulaki, P.,** Balomenou, Ch., Lagos, D., (2015). «Religious Tourism in Greece and regional development: The case of Samos Island» 55th Congress ERSA, 25-29 August, Lisbon, Portugal. "Changing roles for people and places". (Proceedings on USB).
- **Poulaki, P.,** Ntoumi, M., Lagos, D., (2014). "Cultural Tourism and Ottoman Monuments in Chios, Greece". Conference of "Socio-Economic Sustainability, Regional Development and Spatial Planning: European and International Dimensions & Perspectives", July 4th – 7th, 2014, Mytilene, Lesvos.

National Scientific Conferences

- Λαγός, Δ., **Πουλάκη Π.,** Κωστοπούλου, Στ., (2019). «Οι επιδράσεις του προτύπου της οικονομίας διαμοιρασμού στην τουριστική ανάπτυξη της Ελλάδας» 17ο Τακτικό Επιστημονικό Συνέδριο, «Έρευνα, καινοτομία. ανταγωνιστικότητα και τοπική και περιφερειακή ανάπτυξη». Αθήνα, 21-22 Ιουνίου 2019. Εταιρεία Περιφερειακής Επιστήμης - ERSA-GR (Πρακτικά σε ηλεκτρονική μορφή). https://www.dropbox.com/s/vmq8uwn1jltzy7/Praktika_ERSA_2019.zip
- Λαγός, Δ., **Πουλάκη, Π.,** (2018). «Προοπτικές ανάπτυξης του θρησκευτικού τουρισμού στη νήσο Χίο». 1ο Επιστημονικό Συνέδριο για την ανάπτυξη της Χίου, Χίος 5-7/10/2018. (Πρακτικά σε ηλεκτρονική μορφή).
- **Πουλάκη, Π.,** Χαλάτσης, Γ., Λαγός, Δ., (2016). «Η συμβολή της πεζοπορικής περιήγησης στην αειφόρο ανάπτυξη της Χίου». 14ο Τακτικό Επιστημονικό Συνέδριο, «Παραγωγική Ανασυγκρότηση και Περιφερειακή Ανάπτυξη» Αθήνα, 24 - 25 Ιουνίου 2016. Εταιρεία Περιφερειακής Επιστήμης (ERSA-GR) σε

συν διοργάνωση Ινστιτούτο Περιφερειακής Ανάπτυξης και Πάντειο Πανεπιστήμιο. (Πρακτικά σε ηλεκτρονική μορφή).

- **Πουλάκη, Π.**, (2016). Η συμβολή των Οθωμανικών Μνημείων της Χίου στην ανάπτυξη του Πολιτιστικού Τουρισμού, Πανεπιστήμιο Αιγαίου, Διατμηματικό Πρόγραμμα Μεταπτυχιακών Σπουδών «Σχεδιασμός, Διοίκηση και Πολιτική του Τουρισμού», «Δυνατότητες Ανάπτυξης Ειδικών και Εναλλακτικών Μορφών Τουρισμού στη Χίο», Χίος, Μάιος 2016.
- **Πουλάκη, Π.**, (2016). «Τα Χριστιανικά Μνημεία της Χίου», Πανεπιστήμιο Αιγαίου, Επιτροπή Διασύνδεσης του Πανεπιστημίου Αιγαίου με τη Χιακή Κοινωνία. «Ημερίδα Ιστορίας και Πολιτισμού με έμφαση στη Χίο». Χίος, Μάρτιος 2016.
- **Πουλάκη, Π.**, Λαγός, Δ., (2015). «Η συμβολή του ρουκετοπόλεμου στην τουριστική ανάπτυξη της Χίου». 13ο Συνέδριο Ελληνικής Εταιρείας Περιφερειακής Ανάπτυξης με θέμα «Αυτοδιοίκηση, Τοπική και Περιφερειακή Ανάπτυξη: Σύγχρονες προοπτικές» (Αθήνα 26-27/06/2014 σε συν διοργάνωση Ινστιτούτο Περιφερειακής Ανάπτυξης και Πάντειο Πανεπιστήμιο . (Πρακτικά σε ηλεκτρονική μορφή).
- **Πουλάκη, Π.**, Ντουμή, Μ., Λαγός, Δ., (2014). «Η συμβολή των Οθωμανικών Μνημείων στην τουριστική ανάπτυξη της Χίου». 12ο Συνέδριο Ελληνικής Εταιρείας Περιφερειακής Ανάπτυξης (Αθήνα 27-28/06/2014). (Πρακτικά σε ηλεκτρονική μορφή).
- Λαγός Δ., **Πουλάκη, Π.**, (2013). «Η συμβολή του θρησκευτικού τουρισμού στην περιφερειακή ανάπτυξη. Η περίπτωση της Χίου». 11ο Συνέδριο Ελληνικής Εταιρείας Περιφερειακής Ανάπτυξης (Πάτρα 14-15/06/2013). (Πρακτικά σε ηλεκτρονική μορφή).

Other publications (selected)

- **Poulaki, P.** (2018). "The development of Religious - Pilgrimage Tourism in the islands of the North Aegean". University of the Aegean, Department of Business Administration, p. 488. Unpublished Doctoral Dissertation. Chios. (In Greek).
- **Poulaki, P.** (2013). "Prospects for the Development of Religious Tourism on the Island of Chios", p. 455, University of the Aegean, Interdepartmental Program of Postgraduate Studies "Tourism Planning, Administration and Policy", p. 455. Unpublished Master's Thesis. Chios. (In Greek).

Research Activities

- Project «Διαμόρφωση και Προβολή της Χίου ως Ανταγωνιστικού Brand Γαστρονομικού Τουρισμού Διεθνούς Εμβέλειας» σε συνεργασία με την Περιφέρεια Βορείου Αιγαίου και τον Φορέα Τουρισμού. (2020 – 2022).
- Διεξαγωγή έρευνας πεδίου (Χίος) στο πλαίσιο Έργου του Γεωπονικού Πανεπιστημίου Αθηνών με τίτλο «Καινοτομικό εργαλείο βελτιστοποίησης δικτύου αεροπορικών άγονων γραμμών σύνδεσης ελληνικών νησιών (ΙΑΝΟΣ)». Κωδικός Έργου: ΟΠΣ/ΕΛΚΕ 5030213/282.0213. Φορέας Υλοποίησης: Γεωπονικό Πανεπιστήμιο Αθηνών. Διάρκεια Σύμβασης: 12 μηνών (11/11/2019 – 10/11/2020). Επιστημονικός Υπεύθυνος: Καθ. Τριβέλλας Παναγιώτης.
- ΠΕΓΑ-Πρόγραμμα Δια Βίου Μάθησης Α.Ε.Ι. για την επικαιροποίηση γνώσεων των αποφοίτων Α.Ε.Ι.. «Διδασκαλία και προετοιμασία εκπαιδευτικού υλικού» στο πλαίσιο υλοποίησης του προγράμματος «Δια Βίου Μάθηση για την Επικαιροποίηση Γνώσεων Αποφοίτων ΑΕΙ», «Οργάνωση και Διοίκηση Αθλητικών Οργανισμών και Μεγάλων Γεγονότων». Τίτλος Έργου: «Οργάνωση και Διοίκηση Αθλητικών Οργανισμών και Μεγάλων Γεγονότων». (2015).
- ΠΕΓΑ-Πρόγραμμα Δια Βίου Μάθησης Α.Ε.Ι. για την επικαιροποίηση γνώσεων των αποφοίτων Α.Ε.Ι.. «Διδασκαλία και προετοιμασία εκπαιδευτικού υλικού» στο πλαίσιο υλοποίησης του προγράμματος «Επικαιροποίηση γνώσεων αποφοίτων ΑΕΙ στην οργάνωση, διοίκηση τουριστικών επιχειρήσεων και στην προώθηση τουριστικών προορισμών» του Επιχειρησιακού Προγράμματος «Εκπαίδευση και Δια Βίου Μάθηση». Συγχρηματοδότηση: Ευρωπαϊκή Ένωση (Ευρωπαϊκό Κοινωνικό Ταμείο – ΕΚΤ), Εθνικοί Πόροι. (2015).
- “Open Source Mastiha Online Education Project” του Πανεπιστημίου Αιγαίου. Δημιουργία portal για την τουριστική προβολή των Μαστιχοχωρίων της Χίου. Εντάσσεται στο πλαίσιο του εσωτερικού Προγράμματος "Open Source Mastiha Online Education Project», "Πρόγραμμα Εκπαίδευσης στην Διαδικτυακή Προώθηση της Μαστίχας, Ανοιχτές Τεχνολογίες" (shortTitle: Ma-OnLine-Edu). (2015).